

NOTE: SOME PROMPTS MAY VARY BASED ON TERMINAL SETUP.

SALE (Swiped or Manually Keyed) Use this function to authorize and capture transactions for settlement. If the magnetic stripe is unreadable and a manual entry of the card is necessary, you must obtain a card imprint on the sales slip using a manual imprinter as verification that the card is present.

MM/DDYYYY HH:MM Press **[F2]** for Sale,

SWIPE CARD ACCT: Swipe card or manually key card number and press **[Enter]**

CHOOSE CARD: Press **[F1]** for Credit

ENTER LAST 4 DIGITS Key in last 4 digits of card and press **[Enter]**

RECURRING PYMT Press **[F1]** if this is not a recurring payment or press **[F2]** if this is a recurring payment

CARD PRESENT Press **[F1]** if the customer's card is not present or press **[F2]** if the customer's card is present

PHONE ORDER Press **[F1]** if this is not a phone order or press **[F2]** if this is a phone order

ENTER CVV2 INDICATOR Press **[F1]** to skip the CVV2 code or press **[F2]** if the CVV2 code is present or press **[F3]** if you can't read the CVV Code or press **[F4]** if the CVV2 code is not present

The card code can be found on the signature line of the customer's credit card

E-COMMERCE Press **[F1]** if this is not an E-Commerce transaction or press **[F2]** if this is a E-Commerce transaction then select desire options

ORDER NUMBER: Key order number and press **[Enter]**

INVOICE NUMBER: Key invoice number and press **[Enter]**

CLERK/SERVER ID: Key clerk or server number and press **[Enter]**

ADDRESS: Key the first 5 digits before the first letter of the customer's address and press **[Enter]**

ZIP CODE: Key customer's zip code and press **[Enter]**

CUSTOMER NUMBER: Key customer number or purchase number and press **[Enter]**

AMOUNT: \$ Key amount and press **[Enter]**

TIP: \$ Key pre-tip amount and press **[Enter]**

TAX AMT: \$ Key tax amount and press **[Enter]**

TEAR RECIEPT Tear the merchant copy and have the customer sign it, press **[Enter]** for the customer copy to print. The AVS response code and Card Validation Code will be displayed on the printed on the receipt

AVS Response Codes:

A = Address match
 N = No Match at all
 Y = 5 digit zip match
 W = 9 digit zip match
 X = Address & 9 digit zip match
 S = Service not supported

Card Validation Response Codes:

M = Match
 N = No Match
 S = Code should be on card, but terminal indicated it was not
 U = Issuer Not certified or has not provided processor encryption keys
 P = Not Processed
 X = Server Provider did not respond

TICKET ONLY Use this function to capture transactions when voice approval has been obtained. Sometimes referred to as an offline or force transaction.

MM/DDYYYY HH:MM Press the key under the "↓" symbol.

TICKET ONLY Press **[F1]** for Ticket Only

SWIPE CARD ACCT: Swipe card or manually key card number and press **[Enter]**

CHOOSE CARD: Press **[F1]** for Credit

EXP DATE (MMYY): Key expiration date and press **[Enter]**

AMOUNT: \$ Key amount and press **[Enter]**

APPR CODE: Key authorization number that was obtained by the voice authorization center and press **[Enter]**

TEAR RECIEPT Press **[Enter]** for the customer copy to print.

REFUND Use this function to issue a credit to the cardholder's account for goods or services.

MM/DDYYYY HH:MM Press **[F3]** for Refund

SWIPE CARD ACCT: Swipe card or manually key card number and press **[Enter]** (Debit card can't be manually keyed)

CHOOSE CARD: Press **[F1]** for Credit or press **[F2]** for Debit

EXP DATE (MMYY): Key expiration date and press **[Enter]**

AMOUNT: \$ Key refund amount and press **[Enter]**

DEBIT REFUND AMOUNT: \$XX.XX
 TOTAL: ENTER PIN Instruct customer to enter PIN via PIN pad and press **[Enter]**. **Do not ask customer for the PIN**

TEAR RECIEPT Press **[Enter]** for the customer copy to print.

VOID Use this function to delete a transaction that is in the current batch.

MM/DDYYYY HH:MM Press **[F4]** for Void

VOID LAST TRANS? Press **[F1]** to void a transaction within the current batch or press **[F2]** to void the last transaction

VOID RETRIEVE BY: Press **[F1]** to recall the transaction by the invoice number or press **[F2]** to recall the transaction by the customer's account number Key requested information (i.e. Invoice Number) and press **[Enter]**

INVOICE NUMBER: LAST 4 DIGITS: Press **[F2]** to void the displayed transaction or press **[F3]** for the next transaction

VOID VISA SALE
 XXXXXXXXXXXXXXXX
 \$XX.XX

DEBIT SALE (with Cash Back) Use this function to authorize and capture debit transactions for settlement.

MM/DDYYYY HH:MM Swipe card (Debit card can't be manually keyed)

CHOOSE CARD: Press **[F2]** for Debit

AMOUNT: \$ Key amount and press **[Enter]**

CASH: \$ Key cash back amount and press **[Enter]**

SALE AMOUNT: \$XX.XX
 CASH: TOTAL: ENTER PIN Instruct customer to enter PIN via PIN pad and press **[Enter]**. **Do not ask customer for the PIN**

TEAR RECIEPT Press **[Enter]** for the customer copy to print.

AUTHORIZATION ONLY This procedure is to authorize a credit card transaction. This will not capture in the terminal.

MM/DDYYYY HH:MM Press the key under the "↓" symbol

AUTH ONLY Press **[F3]** for Auth Only

SWIPE CARD ACCT: Swipe card or manually key card number and press **[Enter]**

CHOOSE CARD: Press **[F1]** for Credit

EXP DATE (MMYY): Key expiration date and press **[Enter]**

AMOUNT: \$ Key amount and press **[Enter]**

TEAR RECIEPT Press **[Enter]** for the customer copy to print.

REPRINT Use this function to reprint the last transaction or any transaction stored in the terminal's memory.

MM/DDYYYY HH:MM Press **[REPRINT]** the purple key

LAST RECEIPT ANY RECEIPT Press **[F1]** to reprint the last receipt or press **[F2]** to reprint any receipt.

REPRINT ANY RCPT INVOICE NUMBER: Key invoice number and press **[Enter]**

PRINTING.....

CLERK / SERVER SETUP Use this function to add, modify, deleted, and clear all clerk / servers totals in the terminal.

MM/DDYYYY HH:MM Press the key under the "↓" symbol

SERVER SETUP Press **[F4]** for Server Setup

PASSWORD Key password and press **[Enter]**

LOG ON SERVER LOG OFF SERVER ADD SERVER ↓ MODIFY SERVER Press **[F3]** to add a server, press **[F4]** to modify a server. Press the key under ↓ for additional server setup options. Key the requested information and press **[Enter]**

OPEN TAB Use this function to authorize an open tab amount. Open tabs must be closed before settlement.

MM/DD/YYYY HH:MM	Press the key under the "⏏" symbol two times
TABS	Press F3 for Tab
OPEN TAB	Press F1 for Open Tab
SWIPE CARD ACCT:	Swipe card or manually key card number and press Enter
CHOOSE CARD:	Press F1 for Credit
ENTER LAST 4 DIGITS:	Key in last 4 digits of card and press Enter
AMOUNT: \$	Key amount and press Enter
APPROVED	Terminal prints merchant receipt

CLOSE TAB Use this function to close an open tab amount.

MM/DD/YYYY HH:MM	Press the key under the "⏏" symbol two times
TABS	Press F3 for Tab
CLOSE TAB	Press F2 for Close Tab
RETRIEVE BY:	Press F1 to retrieve transaction by the invoice number or F2 to retrieve transaction by the customer's account number
INVOICE NUMBER: LAST 4 DIGITS:	Key in the requested information (i.e. Invoice Number) and press Enter
CLOSE TAB VISA XXXXXXXXXXXXXXXXXX \$XX.XX	Press F2 to close the displayed transaction or press F3 for the next tab transaction
CONFIRM SAME CARD	Press F1 if the customer's is using a different card then the card used to open tab or press F2 if the customer's card is the same
NEW AMT:	Key new tab amount and press Enter
TEAR RECIEPT	Press Enter for the customer copy to print.

TIP ADJUSTMENT Use this function to adjust the tip amount.

MM/DD/YYYY HH:MM	Press Tip the purple key
RETRIEVE BY:	Press F1 to retrieve by clerk/server, press F2 to retrieve by amount, press F3 to retrieve by account number, or press F4 to retrieve by invoice number
SERVER ID:	Key in the requested information (i.e. Server ID) and press Enter
TIP ADJUST VISA SALE XXXXXXXXXXXXXXXXXX \$XX.XX	The terminal displays the selected transaction. Press F1 to add a tip to the displayed Transaction or press F2 to display the next transaction
TIP AMOUNT: NEW TIP	Key new tip amount and press Enter
PROCESSING.....	Write tip amount on merchant receipt

REVIEW BATCH TOTALS Use this function to display the batch total that's in the current batch before settlement.

MM/DD/YYYY HH:MM	Press the key under the "⏏" symbol two times
BATCH TOTALS	Press F4 for Batch Totals
BATCH TOTALS SALES: \$XX.XX REFUNDS: \$XX.XX TOTAL: \$XX.XX	Verify totals

REPORTS Various types of detail and totals reports can be generated for transactions in the current batch (transactions that have not yet been settled).

MM/DD/YYYY HH:MM	Press Reports the purple key
TOTALS REPORT DETAIL REPORTS ⏏ SERVER REPORTS	Press appropriate key to select desired report. Press the key under ⏏ for additional reporting options

SETTLE Use this function at the end of each day to settle the batch for payment and clear your terminal of transaction information.

MM/DD/YYYY HH:MM	Press the key under the "⏏" symbol
SETTLEMENT	Press F2 for Settlement
SETTLEMENT SALES: \$XX.XX REFUNDS: \$XX.XX TOTAL: \$XX.XX	Verify totals and press Enter
SETTLEMENT.....	Terminal prints settlement report

CARDSERVICE INTERNATIONAL FDR OMAHA OMNI® 3200/3210 QUICK REFERENCE GUIDE



Retail / Restaurant

Application: VSYR046

VOICE AUTHORIZATION NUMBERS

MC/VS 1-800-228-1122
AX 1-800-528-2121
DISCOVER/NOVUS 1-800-347-1111
DC/CB 1-800-525-9040
OTHER _____

PROGRAMMING INFORMATION

MERCHANT NUMBER _____
TERMINAL ID _____
HELP DESK TELEPHONE NUMBER 1-800-456-5989

